



DATA PROTECTION NOTICE FOR THE EIC SERVICES AND IT TOOLS

1. Introduction

The European Innovation Council (EIC)¹ has been established under the EU Horizon Europe programme² and is implemented by the European Innovation Council and SMEs Executive Agency (EISMEA)³

This data protection notice provides information about the processing of your personal data related to:

- a) Organisation of evaluations and interviews of EIC applicants,
- b) Providing business innovation coaching and access to a pool of coaches for EIC applicants, beneficiaries and companies awarded the Seal of Excellence label (SoE),
- c) Matching EIC beneficiaries and SoEs with investors, public procurers and large corporates through a challenge-based innovation platform,
- d) Support beneficiaries and SoE for their participation to events like international trade fairs conferences or workshops and offer the necessary tools for the events organisation,
- e) Support networking and the creation of communities of practice on-line for beneficiaries, SoEs, investors, procurers, large corporates, coaches, the Enterprise Europe Network⁴, Horizon Europe National Contact Points (NCP)⁵ etc.
- f) Links to other relevant programmes and services such as Enterprise Europe Network, the EU Single Access to Finance Portal, the EU IPR Helpdesk, the European Observatory against infringements of IPR, the Procurement of Innovation Platform and other,
- g) Support capacity development and learning for beneficiaries and SoEs on-line and through academy training events,
- h) Web based tools to support the day-to-day management of the above services by European Commission, EISMEA, EIC Fund and contracted third parties acting on their behalf including but not limited to collecting data for reporting and business intelligence, process automation, management dashboards, etc.

Your personal data is processed in accordance with Regulation (EU) No 2018/1725⁶ on the protection of individuals with regard to the processing of personal data by the Union institutions, bodies, offices and agencies and on the free movement of such data, in particular:

¹ <https://eic.ec.europa.eu>

² https://ec.europa.eu/info/horizon-europe_en

³ Commission Implementing Decision (EU) [2021/173](#) of 12 February 2021 establishing the European Innovation Council and SMEs Executive Agency (OJ L 50/9 of 15.2.2021)

⁴ [Enterprise Europe Network](#) are beneficiaries of the [Single Market programme](#)

⁵ <https://ec.europa.eu/info/funding-tenders/opportunities/portal/screen/support/ncp>

⁶ Regulation (EU) [2018/1725](#) of the European Parliament and of the Council of 23 October 2018 on the protection of natural persons with regard to the processing of personal data by the Union institutions, bodies, offices and agencies and on the

- Article 5(1)(a) of Regulation (EU) 2018/1725 because processing is necessary for the performance of a task carried out in the public interest by the Agency laid down in Union law for the implementation of the applicable EIC work programme (EIC) under Horizon Europe and
- Article 5(1)(d) of Regulation (EU) 2018/1725 based on your explicit prior consent for the processing of non-mandatory personal data as outlined below.

The **key users** of the services and platforms above are:

- EIC applicants;
- EIC beneficiaries;
- Entities awarded the Seal of Excellence label;
- Investors selected by Commission/EISMEA;
- Large enterprises/corporates selected by Commission/EISMEA;
- Public procurers selected by Commission/EISMEA;
- Business Innovation Coaches (Horizon Europe experts);
- Horizon Europe experts evaluators and jury members;
- Enterprise Europe Network staff;
- EISMEA and Commission staff in charge of implementing the EIC programme;
- Relevant staff of service providers contracted by EISMEA or the Commission and acting on behalf of EISMEA or the Commission for the implementation of the EIC programme;
- Relevant staff of the European Investment Bank (EIB) and the EIC Fund in charge of implementing the EIC blended financing;
- Relevant staff of service providers contracted by the EIC Fund in charge of implementing the EIC blended financing;
- Other stakeholders selected by EISMEA or the Commission depending of the specificity of the EU programmes.

Some EIC platform pages may contain links to third party websites. EISMEA and the European Commission are not responsible for the privacy policies or practices of third party websites.

2. Who is responsible for the processing of your data? (Data Controller)

The **data controller** of this processing operation is the European Innovation Council and SMEs Executive Agency (EISMEA), represented by the Director.

3. Why do we collect and process your data?

The processing of your personal data is necessary for the **performance of tasks carried out in the public interest**. We collect and process the personal data necessary to organise the EIC service offer and the processes enumerated in section 1 above.

The EIC services are delivered through several IT modules in which we use personal data only if necessary for the successful delivery of these services. Specifically these include:

free movement of such data, and repealing Regulation (EC) No 45/2001 and Decision No 1247/2002/EC (OJ L295/39 of 21.11.2018).

- a) **Submission and evaluation** process, organised through a third-party tool developed by the EIC Fund contractor “The Innovation Loop”⁷ covered by its own Data Protection Notice⁸
- b) The **selection** process of the **EIC business coaches** as follows:
- The candidate coaches reply to the call for expression of interest for setting up of a list of coaches to provide coaching activities in connection with the EIC⁹.
 - A list of EIC business coaches who meet the criteria set in the call of expression of interest is established in accordance with the principles of non-discrimination and equal treatment.
 - Successful EIC applicants of Step 1 can select their coach to help them elaborate the Step 2 full proposal, from a list of EIC business coaches taking into consideration their skills, experience and knowledge.
 - Successful beneficiaries can select their coach to help them implement their project, from a list of EIC business coaches taking into consideration their skills, experience and knowledge.
 - The EISMEA establishes the contracts for the EIC business coaches selected by the EIC applicants/ beneficiaries.
- c) The **selection** process of **EIC evaluators**:
- EIC evaluators are selected from the Horizon Europe experts database (Funding and Tenders Portal¹⁰) taking into consideration their skills, experience and knowledge and in accordance with the principles of non-discrimination and equal treatment.
- d) The **management** of the **proposal assignments** to **EIC evaluators**:
- The proposals are assigned to the relevant evaluators based on their thematic expertise. The evaluation process is organised and monitored by the EISMEA/Commission staff.
- e) The **selection** process of **EIC Jury members**:
- EIC Jury members are selected from the Horizon Europe experts database (Funding and Tenders Portal), after a pre-selection if needed taking into account also other sources of information (i.e. social media), and considering their skills, experience and knowledge and in accordance with the principles of non-discrimination and equal treatment to set up a list of Jury members.
- In case the pitching sessions/Jury interviews are conducted online, European Commission EIC vetted third party video conferencing tools will be used, covered by their specific Data Protection Notice.
- f) Organisation of **interviews** for EIC Accelerator applicants

⁷ <https://accelerator.eisma.eu>

⁸ https://accelerator.eisma.eu/staticFiles/DPN_EIC_Accelerator_02_2022.pdf

⁹ https://eic.ec.europa.eu/eic-funding-opportunities/business-acceleration-services/coaching-under-eic_en

¹⁰ <https://ec.europa.eu/info/funding-tenders/opportunities/portal/screen/home>

The EIC Accelerator applicants that have successfully passed the Step 3 Remote evaluation are invited to face-to-face or on-line interviews where they are requested to pitch their projects in front of the jury members. This Data Protection notice covers part of the registration and evaluation process. The list of the participants to the interviews is kept in the EIC platform to inform the participants of the additional services they are eligible to.

- g) Helpdesk and support to end-users:** The controller uses third party online tools (such as zoho.eu) to collect, manage and respond to questions submitted by users providing support to key and recurrent questions and issues.
- h)** The EIC IT tools may also be used for the management of the grants/contracts, including the investment component.
- i) Participation in the EIC Community**

EIC beneficiaries, SoEs, investors, large corporates, procurers, coaches, Enterprise Europe Network and NCP members and other potential partners and stakeholders selected by EISMEA have the possibility to:

- Showcase their organisation and projects;
- Join the communities of practice (CoPs) on-line where they can participate to online discussions, collaborate with and learn from other members of the community;
- Discover and register to relevant events, workshops, conferences or trade fairs;
- Subscribe to learning sessions;
- Subscribe to the on-line challenge based innovation matching platform to find opportunities and potential partnerships with investors, procurers, corporates and beneficiaries.

4. From whom and what personal data do we collect?

Personal data of the following data subjects is collected:

- EIC applicants including relevant team members;
- EIC beneficiaries
- Staff of companies awarded the Seal of Excellence;
- EIC evaluators (Horizon Europe experts);
- EIC jury members (Horizon Europe experts);
- EIC Business Coaches (Horizon Europe experts);
- Horizon Europe National Contact Points (NCPs) and other relevant public organisations from EU Member States (including regional innovation organisations, European Structural and Investment Funds (ESIF) Managing authorities¹¹ etc.);
- Authorised staff of EU Institutions in charge of implementing the Horizon Europe / EIC programme;
- Authorised staff of the European Investment Bank (EIB);
- Authorised staff of the EIC Fund in charge of implementing the EIC investment component and authorised staff of their subcontractors.
- Investors selected by EISMEA;
- Large corporates selected by EISMEA;

¹¹ https://ec.europa.eu/regional_policy/en/atlas/managing-authorities

- Public or private procurers selected by EISMEA ;
- Enterprise Europe Network staff;
- EISMEA and Commission staff in charge of implementing the EIC programme;
- Staff of the European Investment Bank (EIB) and the EIC fund in charge of implementing the EIC blended financing;
- Relevant staff of service providers contracted by EISMEA or the Commission for the purpose of the EIC programme and acting on behalf of EISMEA or the Commission;
- Other stakeholders selected by EISMEA or the European Commission depending of the specificity of the EU programmes.

Collected personal data

All users of the EIC IT tools and services are required to sign up for 'EU login'¹² credentials. The 'EU login' service has its own privacy statement.¹³

EIC IT tools store the 'EU login' credentials: login and e-mail addresses such as retrieved from 'EU login' and the European Commission's Central User Database which is stored at the Data Centre of the European Commission. The Data Centre of the European Commission is subject to Regulation (EU) No 2018/1725.

Data collected through the EIC IT tools are **mandatory** for the purpose(s) outline above, unless indicated otherwise in the application/submission forms.

Other personal data

Beyond the personal information retrieved from 'EU login' the following additional information is collected to enable access to the EIC services, including: Address of residence, nationality, CV, competences, experiences, expertise by means of questionnaires, for example in the answers to feedback related questions. All data is compulsory, unless indicated otherwise.

Furthermore, the following information is collected for the **evaluation interviews**, including: title, date of birth, Passport/ID number, function, organisation, professional e-mail address, phone number, the registration number in the participant portal, contract of employment, most recent salary slip, company registration act and/or its statutes. These personal data are mandatory to verify the legal and contractual link between the applicant company invited to the interview and its representative attending the interview (step 4 of the evaluation process of the EIC Accelerator); as well as to permit access to the European Commission/EISMEA buildings where the interviews are taking place.

Personal data access rights and use in detail:

The tables below describe the four main services offered by the EIC platform, the key users and the related personal data collected for each service.

¹² EU Login is the European Commission's Authentication Service: <https://webgate.ec.europa.eu/cas>

¹³ EU Login Privacy Statement: <https://webgate.ec.europa.eu/cas/privacyStatement.html>

1. Community platform

	Representative of:	SoEs	EIC Beneficiaries	Investors	Large corporates	Procurers	Coaches	EEN	EISMEA /EC staff	Other stakeholders
1.	First name	C	C	C	C	C	C	C	C	C
2.	Last name	C	C	C	C	C	C	C	C	C
3.	Title	-	-	-	-	-	-	-	-	-
4.	Photo	O	O	O	O	O	O	O	O	O
5.	Email (from EU login)	C	C	C	C	C	C	C	C	C
6.	User name/Password	C	C	C	C	C	C	C	C	C
7.	Phone/Mobile phone	-	-	-	-	-	-	-	-	-
8.	Social media accounts	O	O	O	O	O	O	O	O	O
9.	Address	C	C	C	C	C	C	C	C	-
10.	Nationality	-	-	-	-	-	-	-	-	-
11.	Date of birth	-	-	-	-	-	-	-	-	-
12.	ID/Passport number	-	-	-	-	-	-	-	-	-
13.	Gender	-	-	-	-	-	-	-	-	-
14.	Company/ Organisation name	C	C	C	C	C	C	C	C	O
15.	Company/ Organisation type	C	C	C	C	C	C	C	C	O
16.	Company/ Organisation website	C	C	C	C	C	C	C	C	O
17.	Function/ Position/ Job	O	O	O	O	O	O	O	O	O
18.	Expertise/Competence	C	C	C	C	C	C	C	C	C
19.	Experience	-	-	-	-	-	-	-	-	-
20.	Years of experience	-	-	-	-	-	-	-	-	-
21.	Language spoken	O	O	O	O	O	O	O	O	O
22.	Thematic interests	O	O	O	O	O	O	O	O	O
23.	Geographic interests	O	O	O	O	O	O	O	O	O
24.	About you/Short	C	C	C	C	C	C	C	C	C
25.	Performance evaluation	-	-	-	-	-	-	-	-	-
26.	Full CVs	-	-	-	-	-	C	C	-	-

O – Optional; C – Compulsory; - – Not applicable

2. Events management/registration

	Representative of:	EIC SoEs	EIC Beneficiaries	Investors	Large corporates	Procurers	Coaches	EEN	EISMEA/EC staff
1.	First name	C	C	C	C	C	C	C	C
2.	Last name	C	C	C	C	C	C	C	C
3.	Title	C	C	C	C	C	C	C	C
4.	Photo	O	O	O	O	O	O	O	O
5.	Email (from EU login)	C	C	C	C	C	C	C	C
6.	User	C	C	C	C	C	C	C	C
7.	Phone/Mobile	-	-	-	-	-	-	-	-
8.	Social media	-	-	-	-	-	-	-	-
9.	Address	C	C	C	C	C	C	C	C
10.	Nationality ¹⁴	C	C	C	C	C	C	C	C
11.	Date of birth	C	C	C	C	C	C	C	C
12.	ID/Passport	C	C	C	C	C	C	C	C
13.	Gender	C	C	C	C	C	C	C	C
14.	Expert Identification	-	-	-	-	-	-	-	-
15.	Company/ Organisation	C	C	C	C	C	C	C	C
16.	Company/ Organisation type	C	C	C	C	C	C	C	C
17.	Company/ Organisation website	C	C	C	C	C	C	C	C
18.	Function/ Position/ Job title	O	O	O	O	O	O	O	O
19.	Expertise/Compet	C	C	C	C	C	C	C	C
20.	Experience	-	-	-	-	-	-	-	-
21.	Years of	-	-	-	-	-	-	-	-
22.	Languages spoken	C	C	C	C	C	C	C	C
23.	Thematic interests	O	O	O	O	O	O	O	O
24.	Geographic	O	O	O	O	O	O	O	O
25.	About you/ Short biography	C	C	C	C	C	C	C	C
26.	Performance evaluation	-	-	-	-	-	-	-	-
27.	Full CVs	-	-	-	-	-	C	C	-

¹⁴ For certain events, especially to access EC premises Nationality, Date of birth and ID/Passport number are required.

4. Coach management

	Representative of:	EIC Applicants	EIC Beneficiaries	Investors	Large corporates	Procurers	Coaches	EEN	EISMEA/ EC staff
1.	First name	C	C	-	-	-	C	-	C
2.	Last name	C	C	-	-	-	C	-	C
3.	Title	C	C	-	-	-	O	-	O
4.	Photo	-	-	-	-	-	O	-	O
5.	Email (from EU login)	C	C	-	-	-	C	-	C
6.	User name/ Password	C	C	-	-	-	C	-	C
7.	Phone/ Mobile phone	C	C	-	-	-	O	-	O
8.	Social media accounts	O	O	-	-	-	O	-	O
9.	Address	C	C	-	-	-	O	-	O
10.	Nationality ¹⁵	-	-	-	-	-	-	-	-
11.	Date of birth	-	-	-	-	-	-	-	-
12.	ID/Passport number	-	-	-	-	-	-	-	-
13.	Gender	C	C	-	-	-	-	-	-
14.	Company/Organisation name	C	C	-	-	-	C	-	C
15.	Company/Organisation type	C	C	-	-	-	C	-	C
16.	Company/Organisation website	C	C	-	-	-	C	-	C
17.	Function/ Position/ Job	C	C	-	-	-	-	-	-
18.	Expertise/ Competence	-	-	-	-	-	C	-	C
19.	Experience	-	-	-	-	-	C	-	C
20.	Years of experience	-	-	-	-	-	C	-	C
21.	Languages spoken	-	-	-	-	-	O	-	O
22.	Thematic interests	-	-	-	-	-	-	-	-
23.	Geographic interests	-	-	-	-	-	O	-	O
24.	About you/Short biography	-	-	-	-	-	C	-	C
25.	Performance evaluation	C	C	-	-	-	C	-	C
26.	Full CVs	-	-	-	-	-	C	-	C

O – Optional; C – Compulsory; - - Not applicable

¹⁵ For certain events, especially to access EC premises Nationality, Date of birth and ID/Passport number are required.

5. Registration for interviews

	Representative of:	EIC Applicants	Jury members
1.	First name	C	C
2.	Last name	C	C
3.	Title	C	C
4.	Photo	-	-
5.	Email (from EU login)	C	C
6.	User name/Password	C	C
7.	Phone/Mobile phone	C	C
8.	Social media accounts	-	-
9.	Address	-	-
10.	Nationality ¹⁶	C	C
11.	Date of birth	C	C
12.	ID/Passport number	C	C
13.	Gender	C	C
14.	Expert Identification Number	O	C
15.	Company/organisation name	C	-
16.	Company/Organisation type	-	-
17.	Company/Organisation website	-	-
18.	Function/Position/Job title	C	C
19.	Expertise/Competence	-	-
20.	Experience	-	-
21.	Years of experience	-	-
22.	Languages spoken	-	-
23.	Thematic interests	-	-
24.	Geographic interests	-	-
25.	About you/Short biography	-	-
26.	Performance evaluation	-	-
27.	Full CVs	-	-
28.	Supporting document to demonstrate the role of the applicant within the company	C	-

O – Optional; C – Compulsory; - – Not applicable

¹⁶ For certain events, especially to access EC premises Nationality, Date of birth and ID/Passport number are required.

6. Who has access and to whom your data is disclosed?

- Authorised EISMEA and European Commission staff or contractors¹⁷ including those responsible for providing the IT solution on their behalf, as well as Enterprise Europe Network staff.
- Authorised EU Institutions security personnel and authorised staff of contractors;
- In addition only members of the platform, including accredited business innovation coaches, beneficiaries of EU grants, SoEs, large corporates, procurers, potential investors and other service providers selected by EISMEA or the Commission might have access to a limited subset of your personal data if needed.

In case of need your data may be transferred to the bodies in charge of an inspection task in accordance with Community legislation, such as OLAF, European Court of Auditors, European Ombudsman and the Courts of the European Union.

Commission/EISMEA will not share your personal data with third parties unless necessary for the provision of the above-mentioned services for which you have given your consent.

Personal data **will not be transferred to third countries or international organisations** unless you gave your explicit consent (e.g. to authorise access of NCP established in third countries).

7. Technical and organisational security measures to safeguard the processing of personal data

- All data in electronic format (e-mails, documents, uploaded batches of data etc.) are stored either on the servers of the European Commission, the Agency or of its contractors.
- All processing activities are carried out pursuant to the Commission Decision (EU, Euratom) 2017/46 of 10 January 2017 on the security of communication and information systems in the European Commission.
- The Agency's or Commission's contractors are bound by specific contractual clauses and confidentiality clauses for processing of your data on behalf of the Agency or Commission, and subject to obligations deriving from Regulation (EU) 2018/1725 and the General Data Protection Regulation ('GDPR' Regulation (EU) 2016/679).
- In order to protect your personal data, the Controllers have put in place a number of technical and organisational measures. This includes appropriate actions to address online security, risk of data loss, alteration of data or unauthorised access, taking into consideration the risk presented by the processing and the nature of the personal data being processed. In addition, access to the personal data are restricted solely to authorised persons with a legitimate need to know for the purposes of each processing operation.
- Access to the EIC IT platform is secured, via the EU Login authentication service and role-based authorisation mechanisms.
- All stakeholders involved in the evaluation and contracting process are bound by their contractual arrangements to use the personal data received only for the purposes for which they were transmitted and to not further process any irrelevant and excessive data received with the proposals.

¹⁷ All contractors working for the European Commission and EISMEA have signed non-disclosure agreements.

8. For how long is your personal data kept?

Your personal data will be kept for the maximum periods set out below, at the end of which the data will be deleted. Your personal information is kept only as long as necessary for the purposes for which it was collected or to comply with the legal obligation, including reporting or statistical purposes.

- The personal data of selected EIC experts such as Business Coaches, Evaluators or Jury members will be kept for 7 years after the end of the relevant programme.
- If you are not yet selected as EIC expert or coach, your personal data is kept for the duration of the EIC programme.
- In case EIC applicants are invited to a Jury Interview, the date of birth, Passport/ID number, contract of employment, most recent salary slip specifically submitted for the interview will only be kept for maximum 6 months from the last day of the week in which the interview took place. Data will be automatically deleted at the end of this period.
- Personal data of funded EIC applicants are retained for 10 years after the end of the year following closure of the Horizon Europe / EIC programme.

Pursuant to Article 4(1)(e) of the Regulation 2018/1725, and subject to the implementation of appropriate safeguards in accordance with Article 13, we may retain limited categories of personal data of beneficiaries for scientific research and/or statistical purposes for up to 25 years, unless you exercise your right to object under Article 23 of the Regulation;

- If your application is not successful or withdrawn, your personal data are retained for up to 5 years after the closure of the evaluation process for which the data have been collected or updated. We may retain limited categories of personal data of unsuccessful applicants for scientific research and/or statistical purposes for up to 25 years, unless you exercise your right to object under Article 23 of the Regulation.

9. What are your rights related to the protection of your personal data?

You have the right to access your personal data and to request your personal data to be rectified, if the data is inaccurate or incomplete; where applicable, you have the right to request restriction or, to request a copy or erasure of your personal data held by the data controller. You have the right to object to processing on grounds relating to your particular situation, unless the controller demonstrates compelling legitimate overriding grounds. If processing is based on your consent, you have the right to withdraw your consent at any time, without affecting the lawfulness of the processing based on your consent before its withdrawal.

Your rights to information, access, rectification, erasure, restriction or objection to processing, communication of a personal data breach or confidentiality of electronic communications may be restricted only under certain specific conditions as set out in the in accordance with Article 25 of Regulation (EU) 2018/1725

Your request to exercise one of the above rights will be dealt with without undue delay and within one month.

If you have any queries concerning the processing of your personal data, you may address them to as the competent data controller as specified above.

You can ask the data controller to remove your account by sending a message to EISMEA-SME-HELPDESK@ec.europa.eu.

In addition, you can access, check, modify, update or request the deletion of your personal data at any time and for further information on the processing of your personal data you can contact the EIC programme services team at by sending a message to EISMEA-SME-HELPDESK@ec.europa.eu.

You have the right of recourse at any time to the EISMEA-DPO@ec.europa.eu and DPO of EIC Fund and to the European Data Protection Supervisor at <https://edps.europa.eu>.

To ensure the consistency of the platform and the coherence of its content, your contributions and comments will be kept on the platform but anonymised, even in case of an eventual removal of your profile.

9. Additional information:

Confidentiality

The users of the EIC IT tools agree not to share any personal data they have access to with third parties beyond the scope of the services as described above.

Site activity logging (Log files)

EIC IT platform stores the following information on its server:

- The firewall keeps track of the network traffic, information like user's IP address are recorded;
- The standard log facility on the Internet Information Server (web server) is on, and collects the usual information including browser type, Internet Service Provider (ISP), date and time stamp, referring/exit pages and other relevant information enabling EISMEA to improve the user experience and identify attempts of inappropriate use of the EIC IT platform.

The EIC IT platform logging capabilities are complemented by the dedicated analytics tool [Matomo](#).

The purpose of the information is for analysing trends, administering the site, tracking users' movement on the website, and gathering geographical information.

In the context of auditing of the EIC IT platform, personally identifiable information might be collected to ensure the security and the integrity of the system and prevent any inappropriate use of the platform.

1. Cookies

EIC IT platform uses 'cookies' necessary to store information such as visitors' preferences and website pages accessed. This information is used to optimise the users' experience.

2. What are cookies?

A cookie is a small text file that a website saves on your computer or mobile device when you visit the site. It enables the website to remember your actions and preferences (such as login, language, and font size and other display preferences) over a period of time, so you don't have to keep re-entering them whenever you come back to the site or browse from one page to another.

3. How do we use cookies?

A number of our pages use cookies to store your display preferences, such as contrast colour settings or font size and non-identifiable data such as browsing behaviour within a session to improve the service.

Enabling these cookies is not strictly necessary for the website to work but it will provide you with a better browsing experience. You can delete or block these cookies, but if you do that some features of this site may not work as intended.

4. How to control cookies

You can control and/or delete cookies as you wish – for details, see aboutcookies.org. You can delete all cookies that are already on your computer and you can set most browsers to prevent them from being installed. Please note that in such a case some services and functionalities may not work as designed.

The system uses session cookies in order to ensure communication between the browser and the server. Therefore, the browser should be configured to accept cookies and they are discarded once the browser session is terminated.

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